

AGUA CALIENTE
Casino • Resort • Spa
RANCHO MIRAGE



SPA RESORT CASINO
PALM SPRINGS

Press Release
For Immediate Release

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AGUA CALIENTE CASINO AND SPA RESORT CASINO RECEIVE “RESPONSIBLE GAMING ESTABLISHMENT” CERTIFICATION

PALM SPRINGS, CA (June 24, 2008) – Agua Caliente Casino • Resort • Spa in Rancho Mirage and Spa Resort Casino in Palm Springs will continue their commitment to the community by becoming the first and second casinos in the Coachella Valley to be certified as a “Responsible Gaming Establishment” by the California Council on Problem Gambling. The casinos are the 8th and 9th in the State to receive the special recognition.

The certification training process took 10 days, and included three separate levels of team member education. Front-line service team members and managers were taught how to identify and handle potential gambling addiction issues amongst guests and colleagues. Managers also viewed a presentation on the physiology and psychology of gambling addiction. Human Resources managers and other key leaders were then trained to be trainers—allowing the two casinos to maintain on-going education programs and remain compliant with the CCPG.

A total of 1,188 team members completed the course; all will receive special identification cards from the CCPG.

Chief Operating Officer David Fendrick says the certification from the CCPG illustrates the Tribe’s commitment to serving the community. “We are proud to be certified as a ‘Responsible Gaming Establishment.’ Not only is it the responsible thing to do, but it’s the right thing to do and it is consistent with our policy of providing outstanding customer service to our guests and team members.” The certification is also a part of new gaming agreements signed with the State.

Agua Caliente Casino • Resort • Spa and Spa Resort Casino had to meet a total of seven qualifications to receive the certification. A key component, besides education, is the display of brochures, posters and placement of stickers on cash dispensing machines as a form of public outreach. The casinos must also offer “self-restriction” and “self-exclusion” policies whereby problem gamblers can request they be restricted from activities like cashing checks or receiving credit, or in the case of “self-exclusion,” ask to be barred from the casinos altogether.

Live it Up Downtown: The stunning Spa Resort Casino is located in the heart of downtown Palm Springs, California, at 401 E. Amado Road. Casually elegant, the Spa Resort Casino offers the best in gaming with 1,000 slots, an exciting variety of table games and a private high-limit gaming room. The property offers the best dining, live entertainment and dancing nightly. The Hotel at Spa Resort Casino is home to 228 luxury rooms and the world-famous Spa and Well Spirit Fitness Center. This is one resort destination that truly has it all. For more details, call the Spa Resort Casino Information Line: 1-888-999-1995, or visit the Web site at www.SpaResortCasino.com.

Agua Caliente Casino • Resort • Spa is located at 32-250 Bob Hope Drive in Rancho Mirage, California; voted “Best Casino” in 2008, it’s home to more than 1,800 slots, a variety of table games and an 11-table poker room also voted “Best in the Valley” in a 2007 reader’s poll. The casino offers exciting entertainment plus award-winning dining, adjacent to its gorgeous new \$300 million luxury hotel. Guests can now stay in style in one of 340 deluxe rooms and suites, enjoy a relaxing spa, pool and cabana complex, as well as a state-of-the-art conference center. In early 2009, a 2,000-seat entertainment venue will complete this world-class destination. For hotel reservations call: 1.866.923.7244, visit www.HotWaterCasino.com or for casino information: 1.888.999.1995.

Agua Caliente Casino • Resort • Spa and Spa Resort Casino are owned and operated by the Agua Caliente Band of Cahuilla Indians.