



PET IN ROOM POLICY



AGUA CALIENTE
Casino • Resort • Spa

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Agua Caliente Casino Resort Spa Pet Policy

As part of our dedication to provide the highest level of service to all our guests, Agua Caliente Casino Resort Spa welcomes you and your dog.

To ensure the comfort and safety of all our guests and staff, please adhere to the following pet policies. If you have any questions, please contact the front desk at extension 8000.

- While your dog is in your room, please place a pet door hanger on the door.
- The following dogs are not permitted: Puppies of any kind, Pit Bulls, Rottweilers, German Shepherds, Huskies, Alaskan Malamutes, Doberman Pinschers, Chow Chows, Presa Canarios, Boxers, Dalmatians.
- Dogs less than 35 lbs are welcome and must be present at check-in.
- Maximum 2 dogs per guest room.
- A non-refundable \$60.00 fee/per stay/per dog applies.
- Additional fees may apply if special cleaning or repairs are required.
- Proper medical certification specifying all vaccinations are up to date must be available upon request.
- Dogs are to be attended at all times, and not left alone in guest rooms.
- Dogs are required to have provided tag on the collar at all times.
- Dogs must be on a controllable leash or in a carrier at all times when the pet is outside your guest room.
- Please keep your dog in designated areas. Pets are not permitted in property restaurants, bars, pool area, spa or casino.
- Remove and dispose of any trash or waste associated with your dog in and around hotel premises.
- Dog owners are requested to remove their pet from guest room during housekeeping or other required services. Should a pet be present, pet owners must be present and, the pet caged or restrained.
- Dog owners will promptly address any pet complaints from fellow guests or staff. In the event you are unable to satisfy this request, you may be asked to leave the property and could be financially responsible for any and all costs associated with appeasing the disturbance.
- Dog owners accept full responsibility for any injury or damage caused or alleged to be caused by your pet and incurred or alleged to be incurred by any guest, employee or invitee of the hotel. Pet owners agree to indemnify, defend and hold harmless the hotel from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the hotel or asserted by any other hotel guest, invitee, employee or person arising out of or in connection with your dog's stay at the hotel.